Sap Business Network

Frequently Asked Questions (FAQs)

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1. **What is the purpose of the SAP Business Network portal?**

   SAP Business Network is the platform through which Indra will publish purchase orders to its suppliers. It will replace the current Supplier Portal, which will be discontinued at the end of 2026.

2. **Is this the same portal that Indra uses to publish tenders?**

   No. This is a different platform. Tenders will continue to be published through the following portal:
   https://service.ariba.com/Supplier.aw/109558061/aw?awh=r&awssk=IvJHlbMa&dard=1&ancdc=1

3. **What is Indra's support email address for queries related to the portal?**

   For any questions regarding the transition to the new platform or the management of purchase orders through SAP Business Network, suppliers may contact us at:
   onboardingsuppliers@indra.es

4. **When will my purchase orders start being published through SAP Business Network?**

   Indra has decided to transition from the current platform to SAP Business Network gradually, in several waves. The transition process started in July and will be completed in December 2026, when the current Supplier Portal is discontinued. Throughout this period, a dedicated team is supporting suppliers by providing the necessary information and training to facilitate the transition from one platform to the other. Each supplier will be individually informed of the date from which their purchase orders will start being published through SAP Business Network.

5. **What types of purchase orders will be published through SAP Business Network?**

   All purchase orders issued by the Spanish entities of Indra Group will be published through SAP Business Network, with the exception of purchase orders relating to subcontracted Professional Services requirements. Therefore, SAP Business Network will cover the same types of purchase orders that were previously published through Indra's current Supplier Portal.

6. **Where can I find Indra Group's general documentation, such as General Terms and Conditions for purchase orders, guides and manuals?**

   All publicly available Indra Group documentation can be found at:
   https://suppliers.indragroup.com/es

7. **Where can I find documentation related to a specific purchase order, such as technical documentation or drawings?**

   Any private documentation relating to a specific purchase order, including technical documentation and drawings where applicable, will be made available within the corresponding purchase order.

8. **Will purchase orders related to subcontracted Professional Services requirements be affected by this change?**

   No. Activities relating to subcontracted Professional Services requirements that are currently managed through the Professional Services Subcontracting Portal will not be affected by this change. SAP Business Network will replace the current Supplier Portal used for publishing purchase orders. The current portal is used for all Indra purchase orders except those relating to Professional Services.

9. **How should I submit my invoices? Will invoicing be managed through SAP Business Network?**

   No. Invoicing will not be managed through SAP Business Network. Suppliers should continue to submit their invoices using the same channels as they do today, either through the Electronic Invoicing Portal: https://www.b2bconecta.com/einvoiceng/login or by regular mail.

10. **Will the purchase order history from the previous Supplier Portal be migrated to SAP Business Network?**

    No. Due to the volume of historical purchase orders, the existing purchase order history will not be migrated from the previous Supplier Portal to SAP Business Network.

11. **Which purchase orders will be available in SAP Business Network?**

    Suppliers will be able to view purchase orders published from their Go-Live date onwards. They will also be able to view purchase orders that were previously published through the current Supplier Portal and are subsequently modified and republished through SAP Business Network. Suppliers will be able to identify modified and republished purchase orders by the value “PSNT” displayed in the “External Document Type” column.

12. **Will I still be able to access my historical purchase orders in the previous Supplier Portal after it closes in December 2026?**

    No. Once the previous Supplier Portal has been closed, suppliers will no longer be able to access their historical purchase orders through that platform. SAP Business Network will provide access to all new purchase orders, as well as previously published purchase orders that are subsequently modified and republished through the new platform.

13. **Are user manuals and supporting documentation available for SAP Business Network?**

    Yes. User manuals and supporting documentation are available to suppliers at:

    https://suppliers.indragroup.com/es

14. **Is registration on SAP Business Network mandatory in order to receive purchase orders from Indra?**

    No. Registration on SAP Business Network is not mandatory; however, it is strongly recommended. Managing purchase orders through the platform provides a more efficient process and enables traceability of purchase order publication and confirmation of delivery dates. We strongly encourage suppliers to use the Standard Account, which is free of charge for suppliers. Suppliers who choose not to register will receive purchase orders by email and will also need to manage order confirmations and any changes to delivery dates via email.
    Using SAP Business Network therefore helps streamline purchase order management and reduces the potential for confusion associated with managing these processes exclusively by email.

Tech for
the future

Generamos
confianza para
proteger e impulsar
tanto el presente,
como el futuro

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